

Thomas E. Burlew

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IT Executive, Strategic Planner and Change Advocate who cultivates partnerships and, as a persuasive communicator, motivates and encourages teams to excel.

Championed and designed a regulatory compliant Enterprise Project Management Web solution

Eliminating a \$26,000.00 annual IT Spend with an IRR of 10.38% and enabling business transformations aligning IT with the business vision.

Content and Information Architecture for enterprise content metadata and records management in SharePoint:

- Defined the enterprises' Core Content Type derived from the Dublin Core to improve MDM and enterprise search.
- Adapted a standalone Records Retention Taxonomy for use in SharePoint to enhance audit compliance.

Security Strategist establishing an enterprise security policy as the framework from which developed:

- Enforceable standards, procedures and controls ensuring confidentiality, integrity and information availability.
- Ensuring regulatory compliance to SOX, HIPAA, COBIT, ITIL and others, including licensure.

Forensic Investigator identifying the difference between what was requested and what was delivered:

- Saving the client \$400,000 in litigation against their custom solution provider.

National Leader who fostered a culture having world-class technical competencies in terms of skills, product knowledge, ingenuity and solution completeness:

- Managed a \$3,100,000 annual budget and provided sales collateral for four regional offices.
- Developed repeatable delivery processes, service levels, methodologies and tools.

Enterprise Architect producing standardized repeatable processes and methodologies providing cost effective integrated business solutions aligned with the business vision providing the right information to the right person at the right time.

BS in Management – Minor in Marketing, Franklin Pierce College¹ 1982

Former board member Kenosha County Emergency Services Network, Kenosha, WI
Former board member Data Processing Management Association (DPMA), Toronto, Ontario, Canada

EXECUTIVE BRIEFINGS

Business Driven Enterprise Architecture; from Strategic Vision to Implemented Systems Solutions

CORE COMPETENCIES

- Business Enterprise Architecture aligning the IT Portfolio to the Business Vision
- Database Architecture planning, design and delivery, on time and within budget
- Developing Methodologies, Standards and automated governance controls
- Developing Security Architecture Policies meeting Compliance and IT Portfolio Management using Scorecards, COBIT, ITIL and ISO
- Forensic Analysis
- Risk Management / Risk Mitigation / Technology Risk Audits
- Change Management / Organizational Change
- Technology Strategy and Road Maps

1. Franklin Pierce College became Franklin Pierce University July 2007.

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PROFESSIONAL EXPERIENCE

MILWAUKEE CENTER FOR INDEPENDENCE, Milwaukee, WI

July 2011 – October 2011

Interim IT Director

- Reporting to the Senior VP of Finance, managed the IT department as a Titus, Inc. consultant.
- Developed Tactical 2011 Tactical Work Plan.
- Developed 2011 – 2012 Technology Strategy and Road Map.

TITUS, INC., Milwaukee, WI

November 2010- Present

IT Technology Risk Consultant

- Performed an emergency SharePoint 2010 Site Security Audit for a Titus partner's client mitigating all risks.
- Performed an application and PCI-DSS Audit for a major Wisconsin Resort.
- Produced IT policies, standards, procedures, processes, controls and guidelines for a division of the Wisconsin State government allowing the division to remediate identified audit non-compliance and pass future audits.

BURLEW ENTERPRISES, INC., Burlington, WI

June 2002- Present

Architect and CTO

- Assisted Solo Cup's Architecture Manager manage the Architecture team and articulate his technology vision and maintained an enterprise view of the applications, data and business to meet the business needs determine best fit solutions for current situations and, by looking beyond today, define new end state systems.
- Completed a Forensic Analysis allowing a client to successfully litigate against their consultant.
- Produced the strategic development and production infrastructure design, including security, network and data center requirements, and database architecture and design. Additionally, documented service levels, operations, facilities and risk management requirements to achieve 5-nines uptime across geographically separate datacenters using Oracle's 10g Maximum Availability Architecture.
- Produced preliminary strategic development and infrastructure for a new global financial trading network.
- Conducted an application inventory following an acquisition, identifying risks and proposing solutions.
- Defined and established the DBA team for a National education provider.
- Managed the technology infrastructure for a family owned business.

ABBOTT LABORATORIES, ABBOTT PARK, IL

January 2009- October 2010

Enterprise Solutions Architect (contractor and employee), PPG/GIS

Apr 2009 – Oct 2010

- Created a SharePoint Center of Excellence (CoE) with a CoE group charter.
- Defined the Abbott Core Content Type and Site Columns in the SharePoint 2010 Content Management Service.
- Consulted with Abbott Nutrition to establish a Governance Plan for managing projects and engagements.
- Co-Authoring Pharmaceutical Products Group SharePoint Governance Plan and participated on Abbott's Global Technical Governance Team establishing SharePoint policies, procedures and standards for the corporation.
- Established an initial Content Type Hierarchy and Knowledge Management (KM) Records Center (Repository).
- Developed and conducted several SharePoint technology presentations.

Systems Architect (contractor), Clinical, GPRD

Jan 2009 - Mar 2009

- Evaluated several vendors on US (FDA) and European Union (EUDRACT) regulatory compliance for clinical trial registration and disclosure automation and compatibility with Abbott's technology portfolio.
- Presented recommendations on the top four vendors to senior management with two vendors providing integrated SharePoint solutions.

SOLO CUP OPERATING CORPORATION, Highland Park, IL

February 2005- September 2008

Infrastructure Project and Contracts Manager

July 2008 - Sept 2008

- Established a Web based centralized PMO repository utilizing Microsoft's Project Server 2007 and SQL Server 2005.
- Produced standardized repeatable processes and methodologies within the IE Framework utilizing Solo Cup's Project Management Methodology.
- Working with the CTO and Enterprise Architecture Manager, controlled the IT budget through cost avoidance and cost savings.

¹ Began in August 2004 under contract.

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Lead Enterprise Architect and acting Security Architect

February 2005- June 2008¹

- Championed Microsoft Office SharePoint 2007 EPM solution aligning IT with the business through dashboards and real-time KPIs and eliminating an annual \$26,000.00 IT spend.
- Developed and presented an executive briefing on the importance of establishing a business-driven enterprise architecture aligning IT with the business strategy which led to an integrated EPM solution allowing senior executives and business owners to analyze and manage the enterprise using scorecards, dashboards and real-time KPIs.
- Established a Project Management methodology and framework based on Enterprise Architecture Domains and PMI / PMBOK guidelines.
- Developed and managed an enterprise security policy and framework and working with senior management and the PMO helped define and implement controls guaranteeing a successful SOX audit.
- Produced a matrix mapping existing legacy systems into SAP functional components creating a three-year migration roadmap.
- Led a group of architects and Active Directory resources in the design and process for application integration using an LDAP/SSO infrastructure.

SPR / LEAPNET / SPR, Chicago, IL and Milwaukee, WI

February 2000 - June 2002

National Practice Director

- Reporting to the CEO fostered a culture characterized as having world-class technical competencies in terms of skills, product knowledge, ingenuity and completeness of solutions.
- Delivered cost-effective, customer focused database solutions through repeatable delivery processes, service levels, methodologies and tools. This provided knowledge and information from raw data allowing actionable, timely decisions and increased lifetime value.
- Managed a \$3,100,000 budget and provided sales collateral for corporate and four regional offices.
- Architected and delivered a new CRM system to a major Wisconsin based financial services company increasing customer support by 30%.

ACXIOM CORPORATION, Skokie, IL

1998 - 2000

Architect and Methodologist

- Designed and implemented a large Sales force Automation project improving data accuracy for a major Pharmaceutical company.
- Created innovative hospital direct marketing solution for a large Wisconsin Health Care organization using cleansed demographic data to market hospital programs without divulging private patient information.
- Designed a Web based client/server Continuing Education (CE) exam processing application for the Pharmaceutical industry.
- Developed a new Web based direct marketing database solution for the Pharmaceutical and Healthcare industries.

MCI SYSTEMHOUSE, INC., Chicago and Moline, IL

1996 - 1998

Senior Technical Architect and Project Manager

- Architected and managed on-site client project design and implementation for a multi-state grocery store chain. This project migrated warehouse and in store systems from an IBM Mainframe, AS400 and Multi-DOS batch DB2 processing to real-time distributed client/server technology integrating Frame Relay, NT, SUN and Oracle.
- Developed technical requirements, design and staffing of distributed client/server retail back office system using a central host location and multiple store locations across three states for a major food retailer.

Previous: *SpecialPak Software Limited*, Architect, President and CIO - providing management and information technology consulting to Blue Chip and Global 500 US and Canadian companies. Saved a major oil company \$50,000 within the first year by increasing delivery/response between corporate and stations on price changes. Developed departmental strategic plans for a major Canadian power utility, identified and implemented company-wide nuclear health and safety programs including new measuring and testing techniques for nuclear energy power generation. Trained senior management for a large Wisconsin power utility how to develop strategic business plans which lead to an enterprise-wide integrated strategic information system. For an Illinois power utility, developed an enterprise-wide corporate data model integrating gas and electric into a single automated customer information system following a corporate merger.

Digital Equipment Corporation, Supervisor, Project manager and Software Engineer - Controlled 1.5 million QA and testing programs budget. Implemented automated software testing that eliminated problem reporting by 10% and increased corporate revenues 40%. Negotiated international

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product support agreements between the US and Europe reducing support costs by 25% worldwide. Designed and presented a Software Quality Workshop and Software Testing Workshop for all Digital Software Engineer

Technology

Industry Vertical	Yrs.	Management Areas	Yrs.	Databases	Yrs.
Consulting (including some of:)	28	Application / Systems Design	26	Oracle	26
Healthcare	8	Information Engineering	22	MS SQL Server incl. '08 R2	12
Manufacturing	8	Project Mgmt	20	DBase (I – IV)	9
Insurance	6	Customer / Client Relations	20	VAX/RDB	9
Government	5			Microsoft SharePoint	
		Database Architecture	12	'03,'07, '10	8
Retail (including Grocery)	4	Enterprise Architecture	12	DB2	3
Nuclear Power (including;)		Vendor / Partner Relations	10	Sybase	3
Nuclear Health and Safety	2			My SQL	2
Travel	2				
		System Architecture	10	MS Project '03, '07, '10	6
Education	1			MS Project Server '07,'10	
Energy	1			Win Server '03, '08, '08 R2	4
Non-Profit	1				

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